

Privacy Notice 2021/22 **(How we use pupil information)**

Crossways Infant/Junior school is the Data Controller for the use of personal data in this privacy notice.

The categories of pupil information that we collect, hold and share include:

- Personal information (such as name, unique pupil number contact details and address)
- Characteristics (such as ethnicity, language, nationality, country of birth and free school meal eligibility) Attendance information (such as sessions attended, number of absences and absence reasons and any previous schools attended) safeguarding information (such as court orders and professional involvement)
- Assessment information (such as key stage 1 and phonics results),
- medical and administration (such as doctors information, child health, dental health, allergies, medication and dietary requirements)
- Special educational needs information (including the needs and ranking),
- behavioural information (such as exclusions and any relevant alternative provision put in place)

Why we collect and use pupil information?

The personal data collected is essential, for the school to fulfil their official functions and meet legal requirements.

We collect and use pupil information, for the following purposes:

- to support pupil learning
- to monitor and report on pupil attainment progress
- to provide appropriate pastoral care
- to assess the quality of our services
- to keep children safe (food allergies, or emergency contact details)
- to meet the statutory duties placed upon us by the Department for Education

The lawful basis on which we use this information

We collect and use pupil information under section 537A of the Education Act 1996, section 83 of the Children Act 1989 and The EU General Data Protection Regulation 2016/679 (GDPR) including Article 6 'Lawfulness of processing' and Article 9 'Processing of special categories of personal data'

<https://www.gov.uk/education/data-collection-and-censuses-for-schools>

<https://www.gov.uk/guidance/data-protection-how-we-collect-and-share-research-data>

Collecting pupil information

We collect pupil information from a number of sources, for example, registration forms at the start of the school year or Common Transfer File (CTF) or secure file transfer from previous school.

Pupil data is essential for the schools' operational use. Whilst the majority of pupil information you provide to us is mandatory, some of it is provided to us on a voluntary basis. In order to comply with the data protection legislation, we will inform you at the point of collection whether you are required to provide certain pupil information to us or if you have a choice in this and we will tell you what you need to do if you do not want to share this information with us.

Storing pupil data

We hold pupil data for the time specified in the school's data retention policy.

Who do we share pupil information with?

We routinely share pupil information with:

- schools that the pupils attend after leaving us
- our local authority and Integra
- SOFIE
- the Department for Education (DfE)
- School Nurse
- NHS with written consent of guardian

- Text, e-mail, school money and parents evening bookings service:
Teachers2Parents Ltd.
2 Darker Street
Leicester
LE1 4SL
Tel: 0207 237 8456
E-mail: enquiry@teachers2parents.co.uk

- Website hosting and Breakfast Club & After School Club bookings service:
Brace
Suite 3
Avionics House
Kingsway Business Park
Newhaven Road
Quedgeley
Gloucestershire GL2 2SN
Tel: 01452 729953
E-mail: info@brobuild.co.uk

- **Mathletics:**
3P Learning
4th Floor
Bull Wharf
Redcliff Street
Bristol
BS1 6QR
Website: <http://uk.mathletics.com/>
- **School Milk Services**
Manor Farm
Collum Lane
Kewstoke
BS22 9JL
Tel: 01934 510950
E-mail: schoolmilkservices@yahoo.co.uk
- **2Build a Profile:**
2Simple Software
Enterprise House
2 The Crest
Hendon
London
NW4 2HN
Tel: 020 8203 1781
E-mail: info@2simple.com
- **Colorfoto,**
Website: www.colorfoto.co.uk
Email: schools@colorfoto.co.uk
Telephone: 02920 448210
(Once the individual photographs have been delivered the names of the children are deleted from the company's system.)
- **SPAG**
Orchard Digital Ltd
Data Protection and Privacy Officer
support@spag.com
- **Sims Data Collection**
Capita Business Services
Registered Office:
71 Victoria Street
Westminster
London
SW1H 0XA
- **CPOMS**
CPOMS Systems Limited
CPOMS House
Acorn Business Park
Skipton

BD23 2UE

- Phonics Tracker
Holly House,
21 Tollgate Road
Hamsterley Mill,
NE39 1HF
- ParentPay
The Exchange,
Express Park,
Bristol Road,
BRIDGWATER,
TA6 4RR.
- Flourish Photography
12 Hyde Ave,
Thornbury,
Bristol
BS35 1JA

Your local council is a partner in Connecting Care, a project which links social care information with health information.

The Connecting Care Local Record is a new way for staff who are directly involved in a child's care to share relevant information about their care in a way that is secure, controlled, consistent and efficient. It allows health and local council staff who are directly involved in a child's care access to a summary of existing records, such as those held by the GP, hospital or social care provider.

Staff who are directly involved in a child's care, will only access their record with a legitimate reason, and if they can, they will ask your permission before they look at it.

The Connecting Care Record will contain information such as:

- who is involved in a child's care;
- any allergies they have;
- medications;
- recent appointments (but only whether they were attended, this will not include any information about what was discussed at that appointment);
- diagnoses.

The Connecting Care record will not contain information about conversations with the GP or any information on sensitive subjects such as sexual health. Staff who have a responsibility for designing services to improve children's general well-being will also have access to relevant information from the record. The detail that staff can see is linked to the job they do. If for their job they don't need to see specific information, they cannot see it.

Connecting Care has been established in order to share important health and social care information to support the care of the wider Bristol population. Your contact with local Connecting Care [NHS Partner Organisations](#) may result in them seeking your consent to participate in a research study. Where you have consented to participate in such a study, the research team may access the information held by GPs and Hospital Trusts through Connecting Care to ensure that your participation (or those that you are

responsible for) will not put you at risk of increased harm, and is suitable for the aims of the study. If you later choose to withdraw from the study, the research team will discuss the use of your information with you. As part of the consent process, the research team will inform you of the information they would seek access to.

If you require further information about Connecting Care, how it works, how information is shared and protected, and how you can opt out (and the implications for doing so) please contact PALS on 0800 073 0907, or visit <https://www.connectingcarebnssg.co.uk>

Why we share pupil information

We do not share information about our pupils with anyone without consent unless the law and our policies allow us to do so.

Department for Education

The Department for Education (DfE) collects personal data from educational settings and local authorities via various statutory data collections. We are required to share information about our pupils with the Department for Education (DfE) either directly or via our local authority for the purpose of those data collections, under:

We are required to share information about our pupils with our local authority (LA) and the Department for Education (DfE) under section 3 of The Education (Information About Individual Pupils) (England) Regulations 2013.

All data is transferred securely and held by DfE under a combination of software and hardware controls, which meet the current [government security policy framework](#).

For more information, please see 'How Government uses your data' section at the end of this notice.

Data collection requirements:

To find out more about the data collection requirements placed on us by the Department for Education (for example; via the school census) go to <https://www.gov.uk/education/data-collection-and-censuses-for-schools>.

Requesting access to your personal data

Under data protection legislation, parents/guardians and pupils have the right to request access to information about them that we hold. To make a request for your personal information, or be given access to your child's educational record, contact:

Senior Administrator
Crossways Infant School
Knapp Road
Thornbury
South Gloucestershire
BS35 2HQ
E-mail: infantschool@crossways.org.uk
Tel: 01454 867280

Senior Administrator
Crossway Junior School
Knapp Road
Thornbury
South Gloucestershire
BS35 2HQ
E-mail: juniorschool@crossways.org.uk
Tel: 01454 866566

You also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress;
- prevent processing for the purpose of direct marketing;
- object to decisions being taken by automated means;
- in certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed; and a right to seek redress, either through the ICO, or through the courts

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>

For further information on how to request access to personal information held centrally by DfE, please see the 'How Government uses your data' section at the end of this notice.

Withdrawal of consent and the right to lodge a complaint

Where we are processing your personal data with your consent, you have the right to withdraw that consent. If you change your mind, or you are unhappy with our use of your personal data, please let us know by contacting

Last updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. This version was last updated and approved by the Full Governing Body on 16 September 2021.

Contact

If you would like to discuss anything in this privacy notice, please contact:

- Executive Headteacher, Crossways Schools
- Federation Deputy Headteacher, Crossways Schools

How Government uses your data

The pupil data that we lawfully share with the DfE through data collections:

- underpins school funding, which is calculated based upon the numbers of children and their characteristics in each school.
- informs 'short term' education policy monitoring and school accountability and intervention (for example, school GCSE results or Pupil Progress measures).
- supports 'longer term' research and monitoring of educational policy (for example how certain subject choices go on to affect education or earnings beyond school)

Data collection requirements

To find out more about the data collection requirements placed on us by the Department for Education (for example; via the school census) go to <https://www.gov.uk/education/data-collection-and-censuses-for-schools>

The National Pupil Database (NPD)

Much of the data about pupils in England goes on to be held in the National Pupil Database (NPD).

The NPD is owned and managed by the Department for Education and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the department.

It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including schools, local authorities and awarding bodies.

To find out more about the NPD, go to <https://www.gov.uk/government/publications/national-pupil-database-user-guide-and-supporting-information>

Sharing by the Department

The law allows the Department to share pupils' personal data with certain third parties, including:

- schools
- local authorities
- researchers
- organisations connected with promoting the education or wellbeing of children in England
- other government departments and agencies
- organisations fighting or identifying crime

For more information about the Department's NPD data sharing process, please visit:

<https://www.gov.uk/data-protection-how-we-collect-and-share-research-data>

Organisations fighting or identifying crime may use their legal powers to contact DfE to request access to individual level information relevant to detecting that crime. Whilst numbers fluctuate slightly over time, DfE typically supplies data on around 600 pupils per year to the Home Office and roughly 1 per year to the Police.

For information about which organisations the Department has provided pupil information, (and for which project) or to access a monthly breakdown of data share volumes with the Home Office and the Police, please visit the following website: <https://www.gov.uk/government/publications/dfe-external-data-shares>

How to find out what personal information DfE hold about you

Under the terms of the Data Protection Act 2018, you are entitled to ask the Department:

- if they are processing your personal data
- for a description of the data they hold about you
- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its source

If you want to see the personal data held about you by the Department, you should make a 'subject access request'. Further information on how to do this can be found within the Department's personal information charter that is published at the address below:

<https://www.gov.uk/government/organisations/departments-for-education/about/personal-information-charter>

To contact DfE: <https://www.gov.uk/contact-dfe>

